

TIFFANY TAYLOR-HICKS

TRAINER/ENTREPRENEUR/SPEAKER

OBJECTIVE

Articulate, experienced speaking professional seeking opportunities to educate, inspire, motivate & train individuals & business teams in leadership growth & development, & much more.

CONTACT

201 S. Heights Blvd.
Houston, TX 77007

713.489.9608 (office)

713.702.8938 (mobile)

www.VelvetRopeExperience.com

Tiffany@VelvetRopeExperience.com



AREAS OF EXPERTISE & SKILLS

- Leadership
- Business Planning
- Branding & Marketing
- Career & Personal Development
- Experiences
- Training
- Content Creation
- Customer Service

SPEAKER EXPERIENCE

2015 - Present

Velvet Rope Experience - Houston, TX

- Leadership planning and strategy development.
- Provides business with training strategies and solutions.
- Leadership, Coaching, Mentoring, Team Building, and Performance Improvement training for management.
- Offers training design, development, implementation, and evaluation.
- Handles training coordination and delivery.
- Leadership Training (Discover Your Inner Leader) for ALAYA Ministries
- Mentorship Training for ALAYA Ministries
- Life Skills Training for ACES
- Branding & Marketing Strategy for Non-Profits- (For You)
- Monetizing & Marketing Your Passion - VRE & CA collaborative
- Vision & Dream Boards - ALAYA Ministries and Elite Starz
- Social Media Marketing 101 - Phoenix Women's Outreach and Hearts to Heads
- Refeminization of the Black Woman - Moderator for Author Jay Doubleu
- Communication/Social Media w/Teen Girls & Mom
- Girl Talk w/Lisa Denaë & Cultivate Courage
- Creating Memorable Experiences for PeopleFund
- Rock Your Business Plan & Get Funded for SCORE Houston
- Cultivating Your Board Members for Nonprofit Networking Cafe

WORK EXPERIENCE

2010 - 2015

Samsung Electronics America - Plano, TX

- Successfully led training, learning, and organizational development initiatives for 10 different divisions.
- Partnered with internal and external experts to design company's wide specific training offerings.
- Passionately created and facilitated professional skills workshops for department heads and leaders.
- Responsible for traveling to remote offices to train the trainer on new devices, products, features, and new hire classes.
- Executed communication plans to ensure all persons impacted by new training programs are in accordance.
- Identified and communicated opportunities for process and quality improvements.
- Led a stellar management training team globally, regionally, and locally.
- Implemented training initiatives that used focus groups to determine knowledge gaps between entities



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WORK EXPERIENCE

1998 - 2010

Verizon Wireless - Houston, TX

- Assisted in the development and enhancement of new and existing training courses and programs
- Demonstrated SATC team leadership focusing on training team employee expansion and development.
- Responsible for building action achievement plans for individual trainer development, and of the management team.
- Responsible for the management and delivery of Leadership Training Programs and assists in the development of material.
- Led department in training and support of PDA's, Data cards, and 3G devices.
- Provided professional and analytical support during the evaluation, development, and delivery of training programs for management and leadership

EDUCATION

- Masters Community Development, May. 2018 | Prairie View A&M University
- Masters Science of Management, 2015 | University of Phoenix
- Bachelors Business Management, 2010 | University of Phoenix

ASSOCIATIONS

- Founder, Nonprofit Networking Cafe
- Founder, Deferred Sports Dreams
- Chief Blogger, An Entrepreneur's Addiction
- Founder, Chocolate Narrative
- Commentator, Correspondent & Influencer Lisa Denae Live - GMT Radio (CoHost)
- Director of Training & Marketing & Board Member - Agape Children's Emergency Services
- Director of Training & Marketing & Board Member of A.L.A.Y.A. Ministries
- Member of the Greater Houston Black Chamber of Commerce

SOCIAL MEDIA

